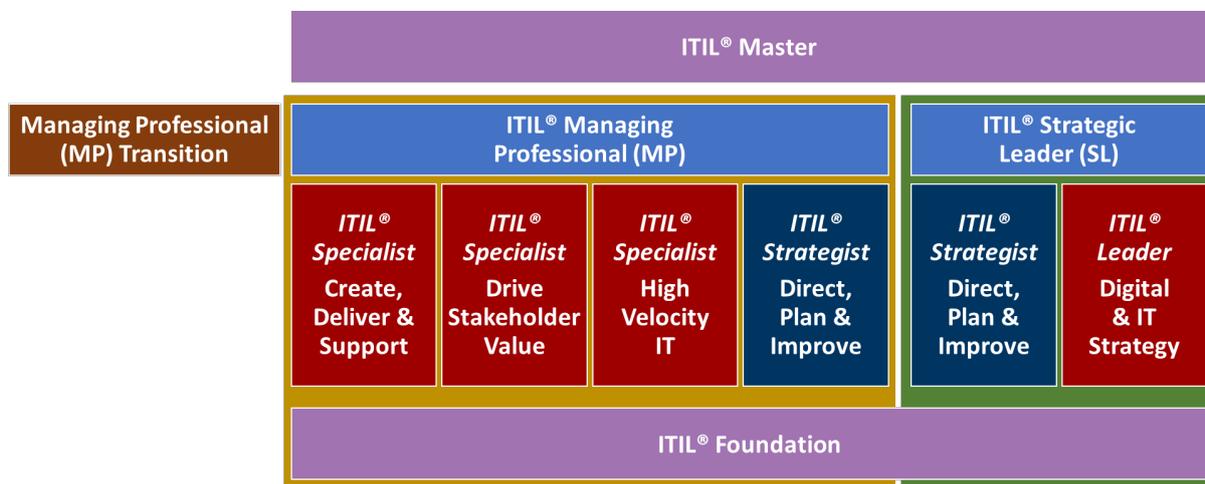# ITIL4 Update

ITIL processes and best practices have been a powerful tool for organizations to maintain and improve their service management for decades. ITIL4 is the latest version to be released, and the foundation qualification is being released in February 2019.

ITIL4 addresses the many challenges in on-going and evolving service management needs; and has been developed through an ITSM community-driven process. Critically, it has identified and incorporated many aspects from supporting practices, such as Agile, DevOps, and Lean.

The core elements of ITIL v3 are expected to remain the same. The new version, ITIL4, will simply include new material on integration with additional best practices.

The new certification scheme is similar in levels to the ITIL v3 scheme, but is much simplified:

Frequently Asked Questions:

Q   *I have my ITIL v3 Foundation certification. How can I transition to ITIL4?*
A   Much of what was developed in ITIL v3 is still relevant for ITIL4, however due to the structural change of ITIL4 Foundation, there will not be a transition module at the Foundation. Since there is a large amount of new material in ITIL4 Foundation, a new exam is required to assess your knowledge of the new ITIL 4 Foundation guidance.

Q   *When will ITIL v3 exams be discontinued?*
A   The transition will be a gradual process, allowing for students in the midst of their ITIL v3 journey, to continue collecting their ITIL v3 Intermediate credits to enable transition to the coming ITIL4 Managing Professional Transition module. AXELOS will therefore not discontinue ITIL v3 (stop maintaining exams, publishing books or accrediting students) before June 2020.

Q   *What is the ITIL Managing Professional Transition course?*
A   This is designed for ITIL Experts, and those people with 17 points in the ITIL v3 scheme. It will be released in the coming year. It will serve as the transition course for qualified individuals to migrate their ITIL v3 expert status to the new ITIL4 Managing Professional credential.

Q *Should I stop my ITIL v3 training and wait for ITIL4?*

A ITIL4 is an evolution of ITIL v3, incorporating changes in IT practice, business requirements and technology, so what you can learn in ITIL v3 courses and examinations will still be relevant for ITIL4; and crucially the credits you gain with ITIL v3 certifications will still count towards ITIL4 certification.

However if you have not yet reached ITIL v3 Expert, you can continue working towards collecting 17 credits from ITIL v3 to become eligible to take the ITIL Managing Professional Transition module. The benefit of this is that you are eligible to fast track past the v3 Managing Across the Lifecycle course and exam (although you will still be required to pass the ITIL4 foundation examination).

If you are an ITIL Expert, and you are interested in transitioning to ITIL4, you can take the ITIL Managing Professional Transition module as soon as it is released to achieve the ITIL Managing Professional designation. After achieving the ITIL Managing Professional, if you are interested in pursuing the ITIL Strategic Leader stream, you would only need to complete the ITIL Leader Digital & Strategy module. So, once you have completed both streams you will then be eligible to move towards ITIL Master. Details about the release of ITIL Master will be released sometime in 2019.

Q *Where is ITIL Practitioner in ITIL4 Update?*

A ITIL Practitioner will no longer be a separate module in the ITIL 4 certification scheme, however the knowledge and principles from ITIL Practitioner guidance will be fundamental to all modules in ITIL4. Students can also use their ITIL Practitioner credits to continue their ITIL journey. If a student has collected 17 credits, they will be eligible to take the ITIL Managing Professional Transition module without taking the MALC exam.